PATIENT BILL OF RIGHTS AND DUTIES

RIGHTS OF PATIENTS

• The patient has the right to be treated respecting human dignity;

• The patient has the right to be respected by his cultural, philosophical and religious convictions;

• The patient has the right to receive the appropriate cares to his health condition, as far as the preventive, curative, rehabilitation and terminal cares are concerned;

• The patient has the right to have continuous cares;

• The patient has the right to be informed about existent health services, its competences and cares' levels;

• The patient has the right to be informed about his health situation;

• The patient has the right to get a second opinion about his health situation;

• The patient has the right to give or to refuse his consent, before any medical act or participation, both in investigation and clinical teaching;

• The patient has the right to privacy in all clinical information and identity elements that respect him;

• The patient has the right to access all data registered in his clinical file;

• The patient has the right to privacy in providing all medical act;

• The patient has the right to present suggestions and complaints, himself or someone who represents him.

PATIENT’S DUTIES

• The patient has the duty to care about his health state. It means that he must try to guarantee the most complete reestablishment, as well as participate in the promotion of his own health and of the community in which he lives;

• The patient has the duty to provide the health professionals with all the necessary information to obtain a correct diagnosis and the adequate treatment;

• The patient has the duty to respect the rights of the other patients;

• The patient has the duty to collaborate with the health professionals, respecting the indications that are given him, and by him freely accepted;

• The patient has the duty to respect the functioning rules of the health services;

• The patient has the duty to use the health services in an appropriate way and actively collaborate in the reduction of unnecessary expenses.